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2019-12A
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One Lumos Plaza
Waynesboro, VA 22980

March 28, 2019

Public Service Commission of SC
Docketing Department
101 Executive Centre Drive, Suite 100
Columbia, SC 29210

RE: LMK Communications, LLC d/b/a Segra
SC Authorized Utility Representative
For the year of January 1, 2018 to December 31, 2018

To Whom It May Concern:

Enclosed please find the SC Authorized Utility Representative for the year of January 1, 2018 to December 31, 2018, filed on behalf of LMK Communications, LLC d/b/a Segra. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 540-946-6805. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jen Marshall", written over a horizontal line.

Jennifer Marshall
Regulatory Manager
Jen.marshall@segra.com

RECEIVED
APR 03 2019
PSC SC
MAIL / DMS

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS
TYPE: [X] IXC [X] CLEC [] ILEC [] Wireless

CERTIFICATED COMPANY INFORMATION

LMK Communications, LLC	
Company Name	FEIN/SSN
dba Segra/fka Clarity Communications Group, Inc.	540-946-7213
Dbafka	Telephone #
One Lumos Plaza	
Mailing Address	
Waynesboro, VA 22980	
City, State, Zip Code	
One Lumos Plaza	
Business Location	
Waynesboro, VA 22980	Augusta
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System
Mailing Address: 2 Office Park Court, Suite 103
Columbia, SC 29223
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

	Tim Whitener		
A.	General Manager (Include Address if different than above)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Customer Service and Repair		
B.	Customer Relations/Complaints Representative (Include Address if different than above)		
	800-320-6144	/	/ qualitysolutions@lumosnet.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Waynesa Drewry		
C1.	Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)		
	540-942-3376	/	/ macek@lumosnet.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	833.GO.SEGRA		
C2.	Customer Contact (Toll Free Number)		
	Carl Miller		
D.	Engineering Operations (Include Address if different than above)		
	919-841-4212	/ 919-841-4535	/ carl.miller@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Customer Service and Repair		
E.	Test and Repair (Include Address if different than above)		
	833.GO.SEGRA	/	/ help@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
F.	Emergencies (During Non-Office Hours)		
	877-411-6930	/	/ noc@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

	Mary McDermott, General Counsel		
G.	Regulatory Officer (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-8677	/ 540-946-2020	/ mary.mcdermott@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Emily Gaff, financial analyst		
H.	Annual Report Mailings (Name & Title)		
	3100 Smoketree Ct, Suite 1000, Raleigh, NC 27604		
	(Mailing Address)		
	919-232-3473	/	/ emily.gaff@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	N/A		
I.	Dual Party Mailings (Name & Title)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
J.	Interim LEC Fund Mailings (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
K.	Universal Service Fund Mailings (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Emily Gaff, financial analyst		
L.	Gross Receipts Mailings (Name & Title)		
	3100 Smoketree Ct, Suite 1000, Raleigh, NC 27604		
	(Mailing Address)		
	919-232-3473	/	/ emily.gaff@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	N/A		
M.	Lifeline Mailings (Name & Title)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address

Jen Marshall

This form was completed by
Regulatory Manager**Title**
Signature

/ 3/29/2019

DateRETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210**And**Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201